

Booking terms and conditions - Camping de l'Île Verte

The pitches Camping-Caravaning include the renting of a pitche for a camping-car, a canvas or a caravan, the park for a vehicle and the access to all the campsite facilities and the wash block. The price of the "camping-caravaning" package includes one or two people, in a maximum of 6 people allowed in the same pitche.

The pitches are rented from 2.00 pm to 12.00 am the day after. All departures after this time will be invoiced for an extra night.

The accomodation includes the renting of an accomodation for two to 7 people according to the choice of the Mobil-Home, the car park for a vehicle, the water, the electricity, the gas and the access to all the commodities and facilities of the campsite. The accommodations are equipped with dishes, pillows and quilts, sheets, pillowcases and towels are not provided.

Arrivals are possible from 3.00 pm to 7.00 pm (6.30 off season) and mobile-homes must be left at 10.00 am the day of departure. All departures after this time will be invoiced for an extra night. Except in July and August and depending on availability, accomodation can be rented for shorter duration and with free days for entrance and departure (with a minimum of two following nights).

Any booking becomes effective after the campsite has sent a confirmation letter or email (subject to availability) following the receipt of the signed Reservation Form or booking on Internet, and following the payment of the deposit (30% of the renting). The balance of the rent (for accomodations) is to be paid within 30 days before the arrival date of the Campers (payment by credit card, bank transfer).

The access to the rented accomodation is subject to the full payment of the services booked. Any anticipated interruption or late arrival for any reason outside the control of the campsite does not give the right to a refund. Campers are required to advise the campsite of any arrival after 8.00 pm. If the Campers fail to do so, its booking is cancelled and the pitch or the accomodation is relet. In those conditions all payments made are kept by the campsite.

The prices are all taxes included (10% VAT), except the local tax paid on arrival.

A deposit of 300 euros (equipment) and a deposit of 50, 60 or 90 euros (cleaning) are required on arrival. The accomodations are rented clean and fully equiped according to the inventory listed inside each rent. The campers must draw up the inventory on arrival (and report any problem under 24 hours.) and on departure with the campsite. Any problem will be extra charged. They must be vacated in the same state to obtain repayment of the deposit of 50 euros. In the mean time, any breakages or damage will result in a retention on the deposit. The deposits will be returned on departure, or the week after the campers departure if the present agreements are respected.

It is the responsibility of the Campers to be properly insured. L'Île Verte campsite cannot be held responsible for any theft, fire, adverse weather condition or for any incident coming with the Campers civil liability.

In case of **cancellation** made 30 days before the arrival date, all payments made are kept by the campsite. In the event of cancellation less than 30 days before the arrival date, 100% of the amounts paid will be kept by the campsite. For a possible compensation, we invite you to subscribe to the cancellation insurance we suggest on the booking form.

The customer is informed he has the option to subscribe to a **cancellation insurance** (3.5% of the amount of the stay). Insurance terms and conditions are available on our website or on request from the campsite. In addition to traditional guarantees, new "COVID-19" guarantees cover you against the individual consequences of the epidemic. In the event of generalized confinement or non-opening of the campsite (and only in these 2 cases), the campsite offers you a credit note valid for the current season and the next one, equivalent to the amount paid (excluding reservation fees and cancellation insurance) or a refund.

Small **pets**, except those from class I and II, with correct vaccination papers and limited to only one per accomodation are accepted (with extra). Those looking dangerous are refused. In any case, the other ones must be kept on a leash and are not admitted in the aqua area nor the children playground. In the mean time, they won't be left alone in the accommodations and the Campers must take their pet out of the campsite to defecate.

The "Ile Verte" campsite reserves the right to restrict the access to the campsite to all extra people not mentioned in the Reservation Form. Visitor's véhicules are not allowed in the campsite. Visitors are not allowed at the pools for insurance reasons.

The Campers must conform to the general rules of the campsite which are displayed at the reception of the L'Ile Verte campsite.